



Community Health Improvement Plan

(For Fiscal Years 2023, 2024, 2025)

Integrus Community Hospitals

Council Crossing Moore Del City OKC West

Access to Care • Access to Healthy Food





INTEGRIS Health

Mission, Vision and Values

Mission

Partnering with people to live healthier lives.

Caring for our patients is our top priority. As the largest health care system in Oklahoma, we feel it's our responsibility to improve the health of the citizens of our great state. But we learned a long time ago that we can't fully care for our community by staying exclusively within the walls of our facilities.

At INTEGRIS Health, caregivers take their education and skills into the community to make a difference in the lives of fellow Oklahomans. Their dedication, combined with our resources, helps accomplish a variety of things – from providing free clinical services, screenings, and education programs to working with juvenile offenders and providing activities for senior citizens.

We also realize the health of a community isn't just physical and mental – it's economic and spiritual as well. That's why we offer a myriad of programs that address all these important issues.

Vision

Most Trusted Partner for Health

Values

iCare

Integrity, Compassion, Accountability, Respect and Excellence



Executive Summary

The Patient Protection and Affordable Care Act (ACA) requires each not-for-profit hospital to conduct a Community Health Needs Assessment (CHNA) every three years to identify significant health needs in the community, to report impact of previous community health improvement initiatives, and to develop an implementation plan to address and measure community health activities created to address the significant health needs.

INTEGRIS Health reports compliance with the requirements on the IRS Form 990 Schedule H annually. INTEGRIS Health created CHNA reports and implementation plan for INTEGRIS Community Hospitals (Council Crossing, Del City, OKC West and Moore). Documents were made available to the public.

INTEGRIS Health collaborated with local community partners on the CHNA. The results identified Access to Education, Access to Meaningful Employment, Access to Healthy Food and Access to Healthcare as the priority issues. INTEGRIS Community Hospitals chose to focus on Access to Care and Access to Healthy Food as the identified priority issues.

The hospitals have limited resources, not every health indicator which has an identified need for improvement will be directly addressed. Those community needs identified, but not “prioritized” for improvement included the following:

- Access to Education
- Access to Meaningful Employment

The issues were chosen based on state and local data, surveys, identifiable gaps, available resources, and input from small focus groups. In 2021, four non-profit hospitals engaged in a joint Community Health Needs Assessment: INTEGRIS Health, Mercy Hospital Oklahoma City, OU Health, and SSM Health St. Anthony. Surveys were collected across Oklahoma County and broken down to identify needs in specific areas.

INTEGRIS Community Hospitals has developed a three-year Community Health Improvement Plan (CHIP) designed to meet the needs of the community based on the results of the CHNA which was completed in January of 2022. The plan aligns with INTEGRIS Health pillars of excellence.

This implementation plan addresses the following priority issues.

- Access to Care
- Access to Healthy Food

During this plan cycle, INTEGRIS Health will collaborate with community partnerships to improve the health for low-income, underserved, and uninsured populations. INTEGRIS Health is committed to the successful completion of the CHIP, utilizing a collaborative, systemwide approach. Outcome measures will be tracked quarterly and annually through the evaluation process.

Oklahoma Health Need Priorities

INTEGRIS Health Managed Facilities- Oklahoma City Metro

INTEGRIS Baptist Medical Center	INTEGRIS Canadian Valley Hospital	INTEGRIS Health Edmond	INTEGRIS Southwest Medical Center
<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco

INTEGRIS Health Managed Facilities- Regional

INTEGRIS Bass Baptist Health Center	INTEGRIS Grove Hospital	INTEGRIS Miami Hospital
<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco 	<ul style="list-style-type: none"> • Access to Care • Access to Healthy Food • Tobacco

INTEGRIS Health Joint Venture Hospitals

**HPI
Community Hospital
North**

- Access to Care
- Access to Healthy Food
- Tobacco

**HPI
Community Hospital
South**

- Access to Care
- Access to Healthy Food
- Tobacco

**HPI
Northwest Surgical
Hospital**

- Access to Care
- Access to Healthy Food
- Tobacco

**INTEGRIS Community
Hospital
Council Crossing**

- Access to Care
- Access to Healthy Food

**INTEGRIS Community
Hospital
Del City**

- Access to Care
- Access to Healthy Food

**INTEGRIS Community
Hospital
Moore**

- Access to Care
- Access to Healthy Food

**INTEGRIS Community
Hospital
OKC West**

- Access to Care
- Access to Healthy Food

**Oklahoma Center for
Orthopaedic & Multi-
Specialty Surgery**

- Access to Healthy Food
- Tobacco
- Obesity

**Lakeside Women's
Hospital**

- Access to Care
- Access to Healthy Food
- Tobacco



Community Health Priority Issue: ACCESS TO CARE

Lack of access to affordable and timely medical care was a reverberating theme throughout the assessment process. Access to comprehensive, quality health care services is important. It promotes and maintains good health, prevents and manages diseases, reduces unnecessary disability and premature death, and encourages health equity. Good health also requires oral and mental health care access. Three components of access are insurance coverage, health services, and timeliness of care. Potential barriers include high cost of care, underinsured or uninsured, lack of primary or specialty services, and culturally sensitive care. The uninsured and underinsured populations experience delays in receiving timely care, lack the ability to receive preventive measures, and seek care in the local emergency rooms, which results in preventable hospital admissions. In Oklahoma, it's estimated that 17% of people are without insurance. (1)

(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

Access to Care

Hospital Resources: Medicaid Specialist hired to assist with enrollment, staff involvement in health screenings, and hospital donations to local projects

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
Medicaid Enrollment	Hired Medicaid Specialist to screen potential patients for enrollment in Medicaid	<ul style="list-style-type: none"> • Del City Community Center 	<ul style="list-style-type: none"> • FY 2023: Convert greater than 5% of Medicaid eligible patients • FY 2024: Convert greater than 5% of Medicaid eligible patients • FY 2025: Convert greater than 5% of Medicaid eligible patients
Health Screening Event	Offer free community screenings	<ul style="list-style-type: none"> • Community colleges • Senior living centers 	<ul style="list-style-type: none"> • FY 2023: 1 Health screening event • FY 2024: 1 Health screening event • FY 2025: 1 Health screening event
Community Outreach Program	Del City Sisterhood Project	<ul style="list-style-type: none"> • Del City High School 	<ul style="list-style-type: none"> • FY 2023: Donate 3000 feminine hygiene products • FY 2024: Increase donation of feminine hygiene products by 10% • FY 2025: Increase donation of feminine hygiene products by 10%



Community Health Priority Issue: ACCESS TO HEALTHY FOOD

In Oklahoma, the food environment index (index of factors that contribute to healthy food environment) is 5.8 compared to 7.8 nationwide. (1) Hunger affects people of all walks of life. Community survey results identified access to healthy food as an issue and scored high in both survey forms. Therefore, we will continue to partner with the local food banks and pantries across the system to address hunger and malnutrition in the state.

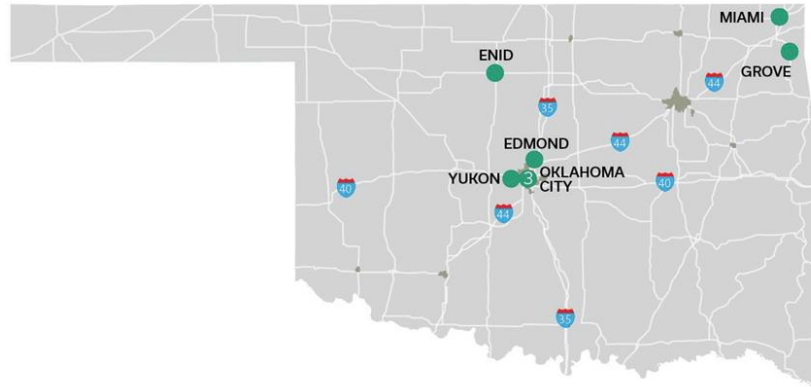
(1) County Health Rankings & Roadmaps. Oklahoma. 2021 State Level Data and Ranks

Access to Healthy Food

Hospital Resources: Paid volunteer hours for volunteer work, hospital space for food drive goods

Program	Supporting Activities	Current/Potential Partnerships	Yearly Targets
Food Bank Programs	Support local food bank programs through donations, food drives and financial support	<ul style="list-style-type: none"> Oklahoma Regional Food Bank 	<ul style="list-style-type: none"> FY 2023: Complete one food drive FY 2024: Complete two food drives FY 2025: Complete two food drives
Community Garden Involvement	Hospital staff volunteer their time and work at local community gardens	<ul style="list-style-type: none"> 50th Street Community Garden Ray Trent Park- Del City 	<ul style="list-style-type: none"> FY 2023: Two volunteers per location FY 2024: Three volunteers per location FY 2025: Three volunteers per location

Facilities



Facilities required to have a Community Health Improvement Plan

- HPI Community Hospital North
- HPI Community Hospital South
- HPI Northwest Surgical Hospital
- INTEGRIS Baptist Medical Center
- INTEGRIS Canadian Valley Hospital
- INTEGRIS Community Hospital Council Crossing
- INTEGRIS Community Hospital Del City
- INTEGRIS Community Hospital Moore
- INTEGRIS Community Hospital OKC West
- INTEGRIS Health Edmond
- INTEGRIS Southwest Medical Center
- Lakeside Women’s Hospital
- Oklahoma Center for Orthopaedic Multi-Specialty Surgery

Regional Facilities

- INTEGRIS Bass Baptist Health Center, Enid
- INTEGRIS Grove Hospital
- INTEGRIS Miami Hospital

Link to all facilities’ CHIPs: <https://integrisok.com/about-integris/serving-our-community/reports>



Community Health Improvement Plan FY 2023-2025

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Community Benefit

